QUALITY AND INFORMATION SECURITY POLICY OF THE NATIONAL STATISTICAL INSTITUTE

1. Introduction

The National Statistical Institute (NSI) is committed to providing high-quality statistical data and ensuring the security of the information it stores, processes and creates.

This policy describes NSI's commitment to maintain the Integrated Quality and Information Security Management System (IQISMS) which is in compliance with the requirements of ISO 9001:2015 for quality management and ISO/IEC 27001:2022 for information security management.

2. Scope

The policy applies to all NSI processes, activities and employees, connected with the receiving, collection, processing, storage, analysis, provision and dissemination of statistical information and with the information security management.

3. Quality objectives

NSI implements a management system by which the achievement of the following quality objectives is ensured:

● **Accuracy and reliability** – ensuring accuracy and reliability of all statistical results through defined and validated methodologies.

● **Timeliness** – providing timely statistical information to meet the needs of users and stakeholders.

● **Up-to-dateness** – producing up-to-date statistical information which meets the current and future needs of users and stakeholders.

● **Accessibility** – provision of accessible and understandable statistical information for all users and interested parties.

● **Continuous improvement** – continuous improvement in all aspects of the quality management processes.

5. Principles and commitments

The main principles NSI commits to follow in its activity are:

• **User-centered approach** – interaction with stakeholders in order to understand their needs and expectations.

• **Methodological excellence** – implementation and constant improvement of methodologies in order to ensure high-quality statistical results.

• **Transparency** – ensuring transparency in NSI's processes, data sources and methodologies.

• **Confidentiality** – compliance with the highest standards of data protection and confidentiality in accordance with the regulatory requirements and the ethical standards.

• **Continuous improvement** – promoting a culture of continuous improvement through regular reviews, audits and feedback from stakeholders.

This policy will be reviewed annually and updated, if necessary. Stakeholder feedback will be actively requested and used for continuous improvement in quality management and information security.

The policy is shared with the employees, stakeholders and the public through NSI's website, internal communication channels and meetings with stakeholders.

By implementing this policy, the National Statistical Institute confirms its commitment to providing high-quality statistical products and services and ensuring the highest standards of information security.

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